

Klein, Andrew M.

From: Klein, Andrew M.
Sent: Friday, August 10, 2001 1:10 PM
To: Rob Tanner (E-mail); Trey Hanbury (E-mail)
Cc: Kashatus, Jennifer M.
Subject: Pa 271 Information

Importance: High

Robert Tanner
Trey Hanbury
Federal Communications Commission

Messrs. Tanner and Hanbury:

In accordance with my voice mail, we have been able to obtain some information from MetTel regarding the percentage of the Verizon-PA bills under dispute.

The numbers we obtained from MetTel indicate that it has disputed over 92% of the amounts billed by Verizon-PA through June 16, 2001. MetTel detailed the actual dispute and listed the amounts being paid in an e-mail from F. Lazzara, MetTel CFO, to Leonard Canalini and other Verizon personnel on August 2, 2001.

To date, MetTel is still unable to read the vast majority of the invoices submitted by Verizon, and has discovered errors in the portions it is able to decipher.

Most significantly, however, is the fact that MetTel has now received from Verizon a billing tape containing another CLEC's customer information. In connection with the July 16, 2001, invoice, MetTel received a tape labeled "MetTel" that contained customer billing information for FairPoint Communications. MetTel did not receive any of its own customer billing data, and has opened a trouble ticket with Verizon (#*****). The trouble ticket was acknowledged by Joan Bradley of Verizon, at (617) 743-3879. Verizon has provided no status reports, and has, to date, failed to provide the MetTel billing tape. MetTel's surmises that its highly proprietary customer billing information was erroneously sent to another CLEC.

Please let me know if you have any questions regarding the foregoing, or if any additional information is needed.

Regards,
Andy

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Kate Economou

From: F. Lazzara
Sent: Thursday, August 02, 2001 7:15 PM
To: leonard.g.canalini@verizon.com; joe.a.corticada@verizon.com; billing.tisoc@verizon.com; tisoc.billing.south@verizon.com
Cc: Andoni Economou; Kate Economou; Richard Aguinaldo
Subject: Pennsylvania Claims and Payment Notice

Attached please find Claim [REDACTED] through [REDACTED]¹ for each of MetTel's Pennsylvania BANs. You will recall that MetTel has repeatedly contacted Verizon, both verbally and through various correspondences over the past ten months, to address and resolve the outstanding billing and consequent provisioning issues resulting from the erroneous invoices Verizon has continuously generated. Because MetTel did not receive any BOS/BDTs for invoice periods through March, and because any received thereafter -we believe there were only two - have not conformed to industry (OBF/Telcordia) standards, MetTel has been unable to parse and reconcile any data. Verizon's inability to produce an accurate and commercially viable and reconcilable bill in a timely fashion has led, in turn, to MetTel's inability to review any past invoices and to submit claims for invalid charges and rates. A cursory review of a sampling (through the bill period ending [REDACTED], 2001) of the individual paper bills for end user accounts evidences that these inaccuracies persist and, thus, MetTel has every reason to believe that they are mirrored on the electronic invoice. For that reason, MetTel challenges the full amounts of all previous invoices through [REDACTED], 2001.

Attached you will also find Claims [REDACTED] through [REDACTED], [REDACTED] through [REDACTED]³, and [REDACTED] through [REDACTED]⁴ for Invoice Date [REDACTED] 2001 for each BAN for the following:

- late payment fees incurred due to the issues stated above ([REDACTED])
- application of incorrect rates ([REDACTED])
- charges for resale usage on UNE accounts ([REDACTED])
- and finally, OCC in its entirety ([REDACTED]); Because the BOS/BDT received for the June invoice still does not conform to industry standards, MetTel cannot successfully parse all of the sections of the bill in order to validate the charges therein. MetTel is therefore left with no recourse other than to challenge the entire amount.

Verizon will receive, under separate cover, a payment for each BAN for the amount remaining, as follows:

[REDACTED]	[REDACTED]	[REDACTED]
Amount Due	Amount Due	Amount Due
Claims Submitted	Claims Submitted	Claims Submitted
Payment	Payment	Payment

Frank Lazzara
 Chief Financial Officer
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Att: [Signature]

REDACTED
For Public Inspection

¹Claim [REDACTED] in the amount of \$ [REDACTED] BAN [REDACTED]
Claim [REDACTED] in the amount of \$ [REDACTED] BAN [REDACTED]
Claim [REDACTED] in the amount of \$ [REDACTED] BAN [REDACTED]

BAN [REDACTED]
²Claim [REDACTED] in the amount of \$ [REDACTED]
Claim [REDACTED] in the amount of \$ [REDACTED]
Claim [REDACTED] in the amount of \$ [REDACTED]
Claim [REDACTED] in the amount of \$ [REDACTED]

BAN [REDACTED]
³Claim [REDACTED] in the amount of \$ [REDACTED]
Claim [REDACTED] in the amount of \$ [REDACTED]
Claim [REDACTED] in the amount of \$ [REDACTED]
Claim [REDACTED] in the amount of \$ [REDACTED]

BAN [REDACTED]
⁴Claim [REDACTED] in the amount of \$ [REDACTED]
Claim [REDACTED] in the amount of \$ [REDACTED]
Claim [REDACTED] in the amount of \$ [REDACTED]
Claim [REDACTED] in the amount of \$ [REDACTED]



[REDACTED].xls



[REDACTED].xls



[REDACTED].xls



[REDACTED].xls

[REDACTED]

[REDACTED]